

STRATEGIC PLAN

2021 - 2022

IMPROVING THE LIVES OF COUNTRY PEOPLE
SUPPORT - CONNECTION - INCLUSION - ADVOCACY

OUR CLIENTS AND OUR COMMUNITIES

We will provide appropriate care and quality services for our communities.

Our Strategy -

- Implement an engagement strategy to identify unmet need in our communities.

1

OUR PEOPLE

We will value and invest in our people to maximise their potential.

Our Strategy -

- Develop and implement an adaptive workforce strategy that meets current and future needs.
- Investigate volunteering models to determine opportunities for Country Home Services.

2

OUR ORGANISATION

We will continually improve the governance, efficiency, effectiveness and capacity of our organisation

Our Strategy -

- Diversify current revenue streams consistent with our goals.
- Improve cost efficiencies across Country Home Services.
- Develop a framework for an ongoing innovation function within Country Home Services.
- Design, communicate and raise the profile of Country Home Services within our communities and our industry.

3

Our Strategic Plan is designed to make a real difference.

We have been part of rural and regional South Australia for over 30 years.

We remain committed to supporting community access to the services they really need.

For more information about our services please feel free to contact us.



1300 773 202

www.countryhomeservices.org.au