

# COUNTRY HOME SERVICES (CHS) - HOME CARE PACKAGE (HCP) COSTS 2020-2021

## Direct Care and Services

| Services                                  | Time   | Weekdays<br>(8am to 6pm) | Saturday           | Sunday | Public<br>Holiday |
|---|--------|--------------------------|--------------------|--------|-------------------|
| Cleaning/Meal Preparation/ Social Support | 30min  | \$40                     | Ask us for a quote |        |                   |
| Cleaning/Meal Preparation/ Social Support | 1 hour | \$60                     | \$90               | \$90   | \$90              |
| Personal Care                             | 45min  | \$70                     | Ask us for a quote |        |                   |
| Personal Care                             | 1 hour | \$80                     | \$100              | \$100  | \$100             |
| Nursing                                   | 1 hour | \$140                    | \$200              | \$200  | \$300             |
| In-home Respite                           | 1 hour | \$70                     | \$90               | \$90   | \$90              |
| Garden & Home Maintenance                 | 1 hour | \$80                     | \$90               | \$90   | \$90              |
| Coordinator (additional home visits*)     | 1 hour | \$60                     | N/A                | N/A    | N/A               |

Discover the range of CHS services and how you can design your HCP by calling **1300 773 202**.

*"Everyone we deal with is helpful and accommodating."* (HCP client, August 2020)

Choose CHS as your provider of home care and receive:

- A complimentary home safety assessment conducted by an Occupational Therapist valued at \$450.
- A welcome pack including a range of CHS promotional items.

Find out more at <https://countryhomeservices.org.au/>

*"I've come back to CHS, as I know the workings of it. It's an excellent scheme."* (HCP client, August 2020)

We aim to provide the level of care, support and compassion that we would want for our own families if they needed access HCP supports to remain at home.

*"Mum and the family are extremely happy with the service, it gives us peace of mind and it is doing wonders for Mum's mental health."* (HCP client's family member, August 2020)



## Package Management Fees

Call us on **1300 773 202** if you would like to know more about what is included in these fees.

- Care Management Fees.
- Package Management Fee. Not charged by CHS.

| Item                    | HCP Level |      |       |     |
|-------------------------|-----------|------|-------|-----|
|                         | 1         | 2    | 3     | 4   |
| Care Management Fees    | \$52      | \$82 | \$236 | N/A |
| Package Management Fees | \$0       | \$0  | \$0   | \$0 |

You will not be charged:

- Additional fees for Package intake or exit.
- Travel fees.
- The Basic Daily Fee unless required.

You will be charged:

- If you cancel services with less than 12 hrs notice.
- 10% of the purchase cost of equipment/ home modifications.
- \$15 for services purchased from another provider.

If fees may be a problem for you, call us as you may be eligible for hardship allowances through the Australian Government.