

## Farewell Craig

It is with much regret that we say farewell to our CEO Craig after many years of professional and supportive leadership.

We have indeed been extremely fortunate for Craig's passion in aged care and health to ensure CHS ethos were continually upheld. Our business of supporting people in our communities to live the life they want in their homes has always been at the forefront of his decision making.

The Board of Directors has enjoyed a good working relationship with Craig, respected his integrity and always appreciated his caring attitude and support to staff and contractors. His management has ensured CHS continues to be successful in the ever-changing aged care environment.

We take this opportunity to sincerely thank you Craig for your leadership, commitment, communication, and advice provided throughout the 5 years of managing our business and in the manner you did so.

Craig, we will miss you, but do wish you good health and happiness in your retirement and many more days on the golf course!



**Margaret Zweck**  
*Chairman Board of Directors*

## A farewell message from our CEO

Although I am looking forward to retirement, it is with some sadness that this will be my last communication with you all.

One thing I can assure you is that the Country Home Services Board and workforce will continue to make every effort to enable you to receive services that assist you to enjoy, for as long as possible, time in your home, in your community, amongst family and friends. Most importantly thank you for choosing us to support you.

I believe the government needs to continue supporting programs and services that assist people who have contributed in so many ways to build and develop their community to remain at home.

Yes, we are working well 'with' COVID but please do not get complacent – be diligent in continuing to take necessary precautions in washing your hands, social distancing and rescheduling services when not feeling well.

Best wishes to you all for Christmas, New Year and onwards.



**Craig**  
*Chief Executive Officer*



The CHS Board (2020), from left to right: Margaret Zweck, Leith Jenkins, Margaret Manual, Cindy Gray, Greg Anderson and Geoff Spence.

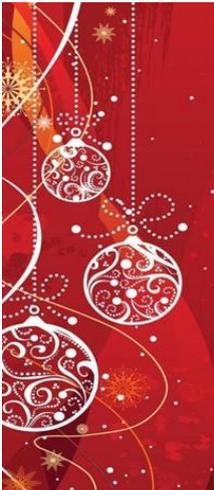
We hope you enjoy the small selection of 'out and about' photos, featuring Craig. He is pictured with contractors, our previous and current Board Chairman's (Margaret Manuel and Margaret Zweck), staff members, clients and members of the community. They are taken at Expos, Information Sessions, Awards Nights, White Ribbon Day and Contractor Christmas Shows.





### White Ribbon Day: 20<sup>th</sup> November

Country Home Services is a supporter of 'White Ribbon', and it is very pleasing to see Communicare from Western Australia take on and continue the White Ribbon cause. We must continue to support and promote that any type of violence, particularly Family/Domestic violence, being carried out against woman and children is unacceptable. Simply this should not happen and there needs to be stronger consequences for those that abuse and harm people in these situations.



**Office Christmas & New Year Hours**

Monday 21st December 8.30am to 4.30pm  
 Tuesday 22nd December 8.30am to 4.30pm  
 Wednesday 23rd December 8.30am to 4.30pm  
 Thursday 24th December 8.30am to 4pm  
 Friday 25th December - CLOSED

Monday 28th December - CLOSED  
 Tuesday 29th December - CLOSED  
 Wednesday 30th December - CLOSED  
 Thursday 31st December - CLOSED  
 Friday 1st January - CLOSED

Reopening with normal hours on  
 Monday the 4th of January 2021 at 8.30am

### ALERT – My Aged Care scam

The Australian Government has asked us to circulate this information:

It has come to our attention that a client of an ACAT in WA has received a phone call from someone claiming to be from My Aged Care. The caller asked for \$25 and bank details to register the client for My Aged Care. We have asked that this incident be reported to the Australian Competition and Consumer Commission.

Please advise your clients of this event and to be aware that this is not how My Aged Care operates – there is no cost to register. You should also encourage your clients to report any suspicious activity to you so you can notify the department.

Information on scams and the process to report them is available at <https://www.scamwatch.gov.au/>. If you believe that you have been targeted by this scam and need help to report it, contact us on 1300 773 202.

## Working to keep our community safe

### Always remember to:

- Wash hands for at least 20 seconds
- Maintain social distancing (1.5m)
- Download the COVIDSafe app
- Reschedule services when unwell
- Call 1800 020 080 if you are seeking information on COVID-19 or need help with the app



1300 773 202  
countryhomeservices.org.au



Phone: 1300 773 202

www.countryhomeservices.org.au

Email: admin@countryhomeservices.org.au

The funding for these services is supported by the Australian Government Department of Health. Visit the Department's website ([www.health.gov.au](http://www.health.gov.au)) for more information.

